Applying the guidance alongside the multi-agency safeguarding adults policy and procedures

Example 3:

Emma is an older person with physical disabilities residing in a care home. Her daughter raises a safeguarding concern in relation to neglect. Adults Social Care ask the Care Home to look into the concerns raised.

During the enquiry, the care home identifies evidence that a particular member of staff, Karen was turning off Emma's call alarm and not attending to her needs. This placed her at significant risk due to her epilepsy. A safeguarding plan is put in place to safeguard Emma; and the care home decide within their policies to hold a

During this process it is identified that this member of staff also works weekends for another care home that support people with similar needs. As part of their employee management process, the care home talk to Karen about the need to share the information with the other care provider.

The care home can be considered to be carrying out a public task, as it is commissioned by a public body. Having spoken to Karen and weighed up the potential risks to other residents and Karen's right to privacy, the care home manager assesses that on balance that it is justified and necessary to inform the other care home manager, so that they can assess the risk and take appropriate actions.

Karen understands that this will happen but has asked to tell her employer herself.

The care home manager explains that she will need to follow up with a call to confirm they have been informed.