

| Type of Abuse                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | Non-Reportable                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | Requires Consideration                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      | Reportable                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |
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| <b>FALLS</b><br><i>Please refer to local organisational guidance</i><br><br><b>Some people who are frail or have mobility problems may have a greater risk of falling. Following a fall, the individual may require more intensive services for longer, and in some cases may never return to previous levels of mobility. A fall does not automatically indicate neglect, and each individual case should be examined to understand the context of the fall.</b><br><br><b>However, repeated falls, lack of appropriate assessment, or failure to respond to identified risks may indicate neglect or omission of care.</b> | <b>Low Risk</b><br><b>No Impact</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | <b>Medium Risk</b><br><b>Some harm or risk of harm</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      | <b>High Risk</b><br><b>Significant harm or risk of harm</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |
|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | <p>Lower-level concern where the threshold for a safeguarding enquiry is unlikely to be met at this stage. Falls should be recorded and monitored, with consideration given to patterns, underlying causes, and any deterioration in the person's mobility, health or care needs.</p> <p><b>Where there are a number of low-level concerns consideration should be given as to whether the threshold is met for a safeguarding enquiry due to increased risk.</b></p>                                                                                                                            | <p>Incidents at this level could be discussed with the local adult social care service.</p> <p>Consideration should be given to whether repeated falls, lack of intervention, or failure to follow care plans is resulting in increased risk of harm or indicates potential neglect.</p> <p><b>Consideration should also be given as to whether the police or other emergency services need to be contacted. Ensure whole family approach if children or other adults may be impacted.</b></p>                                                                                                                                                                              | <p>Incidents at this level should be formally raised as a safeguarding concern with the local authority Adult Social Care department.</p> <p><b>Consideration should also be given as to whether the police or other emergency services need to be contacted. Ensure whole family approaches if children or other adults may be impacted.</b></p>                                                                                                                                                                                                           |
|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | <p>Examples:</p> <ul style="list-style-type: none"> <li>• A fall where no injury occurred and: <ul style="list-style-type: none"> <li>○ There is a reasonable explanation as to why this occurred.</li> <li>○ A care plan and/or risk assessment is in place and being adhered to.</li> <li>○ Actions are being taken to minimise further risk.</li> <li>○ Other relevant professionals have been notified.</li> <li>○ Full discussions with the person or people, next-of-kin, or any other representative</li> <li>○ There are no other indicators of abuse or neglect.</li> </ul> </li> </ul> | <p>Examples:</p> <p>Category 3 or 4 pressure ulcers, unstageable and suspected deep tissue injury pressure ulcers, or multiple Category 1 and 2 pressure ulcers, where:</p> <ul style="list-style-type: none"> <li>• The care plan has not been fully implemented</li> <li>• Deterioration has taken place without explanation – e.g., Category 2 has been re-categorised as a Category 3-4 ulcer</li> <li>• It is not clear that professional advice or support has been sought at the appropriate time such as from Tissue Viability Nurses</li> <li>• There are other similar incidents of concern.</li> <li>• There are possible other indicators of neglect</li> </ul> | <p>Examples:</p> <p>Category 3 or 4, unstageable and suspected deep tissue injury, where:</p> <ul style="list-style-type: none"> <li>• The person has not been assessed as lacking capacity and treatment and prevention has not been provided</li> <li>• No risk assessment and/or care plan completed or of very poor quality</li> <li>• There are other incidents of abuse or neglect</li> <li>• Evidence demonstrates that this is part of a pattern/trend</li> <li>• A root cause analysis or investigation has commenced or is in progress</li> </ul> |
| <b>Actions/Outcomes to consider at every stage</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           | <ul style="list-style-type: none"> <li>• Follow own policy/procedure</li> <li>• Onward referrals for support, e.g. Falls team</li> <li>• Consider medical condition, prognosis,</li> </ul>                                                                                                                                                                                                                                                                                                                                                                                                       | <ul style="list-style-type: none"> <li>• Care Act Assessment/Review</li> <li>• Refer to local guidance</li> <li>• Onward referrals</li> </ul>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | <p><b>RAISE SAFEGUARDING CONCERN</b></p> <p>If there is an indication a criminal act has occurred, the police <b>MUST</b> be consulted.</p>                                                                                                                                                                                                                                                                                                                                                                                                                 |

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|  | hydration/nutrition <ul style="list-style-type: none"><li>• Review Care Plan/Risk Assessment</li></ul> |  |  |
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