



South Tyneside Council



living better lives

Adult Social Care & Commissioning

Guide to Joint-Working

October 2024

Introduction

Successful joint working between social care staff is a vital component of improving the lives of people we work with.

Objectives of joint working include:

- Streamlining interventions and preventing the person from having to give the same information to multiple professionals.
- Improving information sharing between professionals.
- Improving the efficiency of the care system as a whole, particularly our own internal system.
- Co-ordinating the right response.
- Improving the planning and commissioning of care so that health and social care services complement rather than disrupt each other.

Our Approach to joint-working:

When it is identified that workers from different teams need to joint work, the following should be established:

- Agree what needs to be achieved
- Identify the steps/actions needed to achieve it
- Agree who will undertake the actions and if these need to be done together, simultaneously or can be undertaken independently with coordination.
- Ensure the actions align with the skills, role, remit of those involved.
- Ensure the best use of time and resources so work is not duplicated or delayed.