

Type of Abuse	Non-Reportable	Requires Consideration	Reportable
NEGLECT & ACTS OF OMISSION An ongoing failure to meet someone's basic physical or psychological needs	Low Risk No Impact	Medium Risk Some harm or risk of harm	High Risk Significant harm or risk of harm
	Lower-level concern where the threshold for a safeguarding enquiry is unlikely to be met at this stage. Incidents should be recorded and monitored, with consideration given to patterns, cumulative risk and any deterioration in the adult's circumstances. Where there are a number of low-level concerns consideration should be given as to whether the threshold is met for a safeguarding enquiry due to increased risk.	Incidents at this level should be recorded, and internal policies and procedures followed. Consultation should be undertaken internally as well as through the South Tyneside Safeguarding Adults Policy and Procedures. www.southtynesidesafeguardingapp.co.uk Action should be taken to reduce risk and a discussion with the local adult social care service. Consideration should be given to whether unmet needs, repeated incidents or service failures are resulting in increased risk of harm or an inability to maintain the person's health, safety or wellbeing. After the conversation, they may request you formally report the concern as a safeguarding.	Incidents at this level should be reported to adult social care service and directed to the safeguarding team. Consideration should also be given as to whether the police or other emergency services need to be contacted. Ensure whole family approaches if children or other adults may be impacted.
	Examples: • Not caused by a Person in a Position of Trust • Appropriate care plan in place but care needs not fully met, such as incontinence needs not met on one occasion, but no impact or distress occurs • Missed home visit where there is no impact and no other individual visits are missed • Issues or complaints around an adult's admission and/or discharge	Examples: • Repeated incidents/patterns of similar concerns Recurrent missed home care visits where risk of abuse or neglect escalates • Carer unable to continue in caring role and at risk of breakdown • Risk can/cannot be managed appropriately with current professional oversight or universal services • Health and wellbeing compromised due to ongoing lack of care • Repeated health appointments missed	Examples: • Gross Neglect • Continued failure to adhere with care plan • Lack of action resulting in serious injury or death • Care plans not reflective of individuals' current needs leading to risk of significant harm • Failure to arrange access to lifesaving services or medical treatment.

	from Hospital where no harm has occurred - Isolated incidents of an adult not supported with food/drink and reasonable explanation is given - Adults not being bathed as per agreed care planning - Not having access to aids to independence - A fall where no significant injury occurs, there are no other indicators of neglect, and action is taken to minimise further risk.	due to unmet needs - Any fall where there is suspected neglect or a failure to follow relevant care plans, policies or procedures. - Increasing dependence on others where needs are not being consistently met	- Ongoing lack of care to the extent that health and wellbeing deteriorate significantly resulting in, e.g. dehydration, malnutrition, loss of independence. - Missed, late or failed visit/s where the provider has failed to take appropriate action and harm has occurred - Discharge from hospital or other care facility without adequate planning and where abuse or neglect occurs
Actions/Outcomes to consider at every stage	- Advice and information provided - Review of existing care plan / risk assessments - Complaint procedure - Consider CQC referral/incident report	- Referral to Adult social care for assessment, carers assessment and / or review of existing arrangements - Consider Provider Concerns process as outlined in the Safeguarding Adults Policies and Procedures - Review of staffing arrangements - Consider review of care package, service provision or provider capability	RAISE SAFEGUARDING CONCERN Where there is an indication of a criminal offence, the police should be considered and contacted in line with local procedures.