

Type of Abuse	Non-Reportable	Requires Consideration	Reportable
People who experience homelessness are at increased risk of experiencing exploitation and abuse. Professionals working with people should be mindful of this when considering if a safeguarding adult's concern needs to be raised.	Low Risk No Impact	Medium Risk Some harm or risk of harm	High Risk Significant harm or risk of harm
	Lower-level concerns where the threshold of further enquires under safeguarding are unlikely to be met. However, agencies should keep a written internal record of what happened and what action was taken. Where there are a number of low-level concerns consideration should be given as to whether the threshold is met for a safeguarding enquiry due to increased risk.	Incidents at this level should be formally raised as a safeguarding concern with the local authority Adult Social Care department. Consideration should also be given as to whether the police or other emergency services need to be contacted. Ensure whole family approaches if children or other adults may be impacted.	Incidents at this level should be formally raised as a safeguarding concern with the local authority Adult Social Care department. Consideration should also be given as to whether the police or other emergency services need to be contacted. Ensure whole family approaches if children or other adults may be impacted.
	• The person is expressing/experiencing mental health distress or using illicit substances: • Consultation with mental health and substance misuse services may be appropriate • Housing discharging their duty to house an adult • The person is engaged with and/or is a cause of risk in a criminal act. Following • internal agency policy, a police report should be made.	• The person has deteriorating physical/mental health, and this is placing their health at significant risk of harm: • Application of the self-neglect procedures may be considered. • If the person is offered housing which is not considered to be reasonable or suitable • Multiple people may be being targeted by an unknown individual/agency.	• Lack of interagency co-operation when self-neglect procedures have been initiated • Support agencies are not working together to provide support for the person which they are eligible for. • Appears to be being targeted by individual(s) for abuse or exploitation
Actions/Outcomes to consider at every stage	• Referral to local authority Housing Services. • Referral to community and voluntary sector • Referral to Mental Health services • Refer to the LGA Briefing on adult safeguarding and homelessness (2020)	• Share information with appropriate health professionals • Refer to Adult Social Care t for assessment or review of existing services. • If self-neglect is identified consult the self-neglect procedures* in the South Tyneside Safeguarding Adults Policy and Procedures.	RAISE SAFEGUARDING CONCERN If there is an indication a criminal act has occurred, the police MUST be consulted. Immediate safety plans must be implemented.