

Type of Abuse	Non-Reportable	Requires Consideration	Reportable
PHYSICAL The act of causing physical harm to someone else. Falls/medication/pressure ulcers and service user on service user incidents - see separate sections.	Low Risk No Impact	Medium Risk Some harm or risk of harm	High Risk Significant harm or risk of harm
	Lower-level concern where the threshold for a safeguarding enquiry is unlikely to be met. A record should be kept of what has happened, actions taken, and any ongoing monitoring required. Where there are a number of low-level concerns, or emerging patterns, consideration should be given as to whether the threshold is met for a safeguarding enquiry due to cumulative or increased risk.	Incidents at this level should be recorded, and internal policies and procedures followed. Action should be taken to reduce risk and, where appropriate, discussed with Adult Social Care. Following consultation, it may be agreed that the concern should be formally reported as a safeguarding concern. After the conversation, they may request you formally report the concern as a safeguarding.	Incidents at this level should be formally reported to Adult Social Care for consideration under safeguarding procedures and directed to the safeguarding team. Consideration should also be given as to whether the police or other emergency services need to be contacted. Ensure whole family approaches if children or other adults may be impacted.
	Examples: • Error by staff causing no or minor injury (e.g., an ill-fitting hoist is used) • Light marking or bruising found which can be explained and where the person is not distressed • Appropriate moving and handling procedures not followed on a single occasion and with minimal or no impact caused	Examples: • Unexplained minor marking or lesions, minor cuts or grips marks found on a number of occasions or on a number of service users cared for by the same team/carer • Repeated incidents/patterns of similar concerns • Carer unable to continue in caring role and at risk of breakdown • Inappropriate restraint that causes marks, but no external medical treatment/ consultation required • Risk cannot be managed appropriately with current professional oversight • Accumulation of minor incidents • Incident not caused by Person in a	Examples: • Incident caused by a Person in a Position of Trust • Physical assaults or actions that result in significant harm or where there is ongoing distress to the adult. • Unexplained, serious injuries/ unexplained fractures • Assault by another person requiring medical treatment • Intended harm towards a service user • Deliberately withholding food, drinks or aids to independence • Deliberate force-feeding food or drinks

		Position of Trust	- Predictable and preventable incidents between adults where injuries have been sustained or emotional distress caused - Inappropriate restraint or rough handling that causes marks to be left and the person that requires medical treatment
Actions/Outcomes to consider at every stage	- Advice, information, review of care plans, risk management planning, staff training - Review of needs/ services - Onward referrals. Complaints, disciplinary process	- Care Act Assessment - Carer's assessment - Review of existing arrangements - GP appointment re unexplained bruising Review staffing arrangements	RAISE SAFEGUARDING CONCERN If there is an indication a criminal act has occurred, the police MUST be consulted. Immediate safety plans must be implemented.